

Fran Pavley
Assemblymember, 41st District

CAPITOL OFFICE

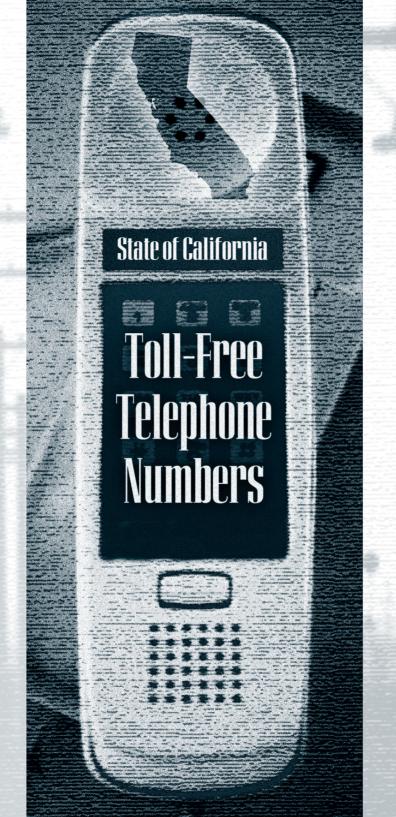
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DISTRICT OFFICE

6355 Topanga Canyon Boulevard Suite 205 Woodland Hills, CA 91367 (818) 596-4141 or (310) 395-3414 Fax: (818) 596-4150

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Assembly California Legislature

FRAN PAVLEY
Assemblymember, 41st District

Dear Friend:

Too often, red tape and bureaucracy hinder us from getting the results we need from government. Knowing who to call for quick, accurate information is important and saves time and energy.

The state offers to residents a variety of helpful services and information. I have prepared this guide of toll-free telephone numbers to assist you in locating the services you need, when you need them.

My top priority is to provide you with the best information possible. If I can assist you with any state government matter, please do not hesitate to call me.

Very truly yours,

Fran Pavley

Assemblymember, 41st District

Toll-Free Telephone Numbers

For State Agencies and Publicly-Funded Programs

ATTORNEY GENERAL

Consumer inquiries or complaints

(800) 952-5225

CALIFORNIA CONSERVATION CORPS

Recruitment line for 18-23 year olds

(800) 952-5627

CONSUMER AFFAIRS

Consumer Information Center, includes:

- Automotive Repair
- . Barbering & Cosmetology

(800) 952-5210

CONTRACTORS' STATE LICENSE BOARD

Status of a contractor's license and contractor complaints

(800) 321-2752

CRIME VICTIMS ASSISTANCE

Financial assistance for victims of crime

(800) 777-9229

DEPT. OF MANAGED HEALTH CARE

HMO Help Center

Complaints against a health maintenance organization

(888) HMO-2219

DEPARTMENT of FAIR EMPLOYMENT and HOUSING

Employment discrimination complaints

(800) 884-1684

Housing discrimination complaints

(800) 233-3212

FISH AND GAME

Violations of hunting or fishing laws

(800) 952-5400

FRANCHISE TAX BOARD

Taxpayer information

(800) 852-5711

MEDICAL BOARD OF CALIFORNIA

Complaints against a doctor

(800) 633-2322

Status of a doctor's license

(916) 263-2382 - toll call

PARKS AND RECREATION

State campground reservations

(800) 444-7275

PUBLIC UTILITIES COMMISSION

Utility rates and billing problems

(800) 649-7570

RECYCLING

Recycling centers

(800) RECYCLE (732-9253)

STATE AUDITOR'S HOTLINE

Reports of improper governmental activities

(800) 952-5665

STATE BANKING

Consumer inquiries or complaints about banks

(800) 622-0620

VETERANS AFFAIRS

Veterans benefits or complaints about providers

(800) 952-5626

STATE OPERATOR

Phone numbers for all state agencies.

(916) 657-9900 - toll call

Let me help you make the right connections.